



KJ PRECISION ENGINEERING QUALITY POLICY

KJ Precision Engineering (KJPE) supplies assembly, installation and maintenance of DRI-TEL emergency telephones, aluminium die-casting and CNC milling and turning of components.

Our company objectives centre around:

- Consistently meeting and over delivering upon the requirements of our clients
- Growing and sustainable business by expanding our client base and profits
- Complying with our legal obligations
- Continually improving our systems through internal review
- Improving the performance of our employees by monitoring and improving productivity.

We are committed to achieving high and consistent performance standards in every aspect of our work. A suitable environment and resources is provided in order to comply with the ISO 9001:2015 Standard in the following manner:

- Complying with client specifications and relevant statutory requirements
- Consistently meeting our clients' requirements
- Establishing and maintaining objectives and targets with the aim of eliminating inefficiencies
- Defining the roles and responsibilities of personnel
- Making available all operating instructions and directions to ensure product consistency
- Ensuring that purchased equipment and materials meet required standards and do not compromise quality
- Ensuring that providers of labour and contract services are appropriately qualified and competent
- Monitoring, inspecting, measuring and reporting the effectiveness of our quality management goals and system.

KJPE will continuously improve by using business plans, goal setting and performance measurement. This includes:

- Constantly updating all relevant and current information and resources necessary to support our operations
- Following a checks based service process to ensure clients requirements are met
- Ensuring that staff and subcontractors fulfil the required standards through training and selection criteria
- Ensuring that suppliers are vetted and purchased materials are to required standards
- Maintaining routine quality inspection and testing practices to ensure required standards
- Monitoring customer and end-user satisfaction
- Monitoring internal processes, reporting any non-conformances or opportunities for improvement

This policy is reviewed annually and any amendments will be incorporated in an updated policy.

Peter Thompson
Managing Director
KJ Precision Engineering Pty Ltd
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